

Credit Report Dispute Form



Customer Identifying Information

Name _____
Address _____

SSN _____
Phone _____

Dispute Information

Account Number _____

Information being disputed _____

Basis/Reason for Dispute _____

Supporting Documentation (please attach)

- Account Statements
- Fraud/Identity Theft Affidavit
- Consumer Report (credit report, Chex Systems report, etc)
- Other: _____
- Police Report
- Court Order

Customer Signature _____

Date _____

Please return by mail, in person at any branch office, or by Secure Message in Online Netteller.

For Bank Use Only – ATTN Special Assets Department

Date Received _____ Received by _____

Investigation Information

Date Started _____ Date Ended _____ Investigated by _____

Information Reviewed _____

Conclusions/Findings _____

- Resolution
- Corrected information sent to _____
Date: Sent to CRA _____ Corrected on system _____
 - Duplicate dispute
 - Insufficient information
 - Info accurate, Credit Reporting Agency error (customer to contact CRA)
 - Info reported correctly, no corrections made/sent
 - Written notification of results sent to customer (required for all disputes)
 - Other _____