

## **CREDIT CARD UPDATE**

If you are a **credit cardholder**, you should have received your new Security Federal Mastercard in the mail. Security Federal Visa credit cards were deactivated on August 20, so you will need to activate your new Mastercard (per the instructions on the card) if you have not already done so. If you have not received your new card, please call our Customer Service Center at (803) 641-3000.

## **PERSONAL DEBIT CARD UPDATE**

If you are a **consumer debit cardholder**, your Security Federal Visa debit card will remain active until September 30 or until you first use your new Mastercard, whichever occurs first. If you have not already received your new Mastercard for debit, you should receive it within two weeks. In addition, you will also receive a separate mailer that includes your new PIN. You should not activate your new card until you have your new PIN. Your old Visa PIN will not work with your new Mastercard.

## **BUSINESS DEBIT CARD UPDATE**

If you are a **business debit cardholder**, your Security Federal Visa debit card will remain active until October 31 or until you first use your new Mastercard, whichever occurs first. You should receive your new Mastercard in late-September or early October. In addition, you will also receive a separate mailer that includes your new PIN. You should not activate your new card until you have your new PIN. Your old Visa PIN will not work with your new Mastercard.

## **RECURRING PAYMENT REMINDER**

If you are a customer with recurring merchant payments linked to your old **debit or credit card**, you will need to contact these merchants and provide your new card information. This can be easily done through the merchant's web site or merchant's customer service number.

## **IF YOU NEED ASSISTANCE**

If you have any questions or concerns about your new card(s), please know you can call our Customer Service Center (803) 641-3000 or your local branch to receive the same **excellent service** that you are accustomed to receiving from Security Federal.

For additional information about the new Mastercard Debit and Credit Cards, click the link below.

<https://www.securityfederalbank.com/mastercard.html>

<https://www.securityfederalbank.com/about-us/promotions-announcements.html>